

## Print PM Digital Service Shipping and Returns Policy

Effective date: As of July 9, 2023.

### Introduction:

Print PM Digital Service strives to provide quality products and ensure customer satisfaction. This Shipping and Returns Policy establishes the terms and conditions for the shipment of products and the return process in our online store [printpmdigitalservice.com](https://printpmdigitalservice.com). By making a purchase from us, you agree to abide by and be bound by the terms set forth in this policy.

### 1. Shipment of products:

1.1. We ship to addresses within the service area specified on our website [printpmdigitalservice.com](https://printpmdigitalservice.com). Please be sure to provide an accurate and complete shipping address when placing your order.

1.2. We undertake to process and ship the products within a reasonable time from the order confirmation date.

1.3. The shipping cost will be calculated during the checkout process and may vary depending on the customer's location and the type of shipping selected.

1.4. We are not responsible for any damage, loss or delay in delivery caused by the carrier. However, we will do our best to resolve any shipping-related issues and provide support in the event of delivery issues.

### 2. Reception of products:

2.1. Upon receipt of the products, we recommend that you check the package and the products immediately to ensure that they are undamaged and match your order.

2.2. If you detect any damage to the products during delivery, we ask that you notify us immediately so that we can take the necessary measures to remedy the situation.

### 3. Returns and exchanges:

3.1. We accept returns and exchanges of products only in cases of manufacturing defects or errors made by us. We do not accept returns for changes of mind or personal preferences.

3.2. If you want to request a return or exchange, please contact us within 6 days of receiving the products. We will provide detailed instructions on the return or exchange process.

3.3. Products must be returned in their original, unused condition, along with any original packaging or labels.

3.4. We reserve the right to inspect and evaluate returned products before processing a return or exchange.

3.5. If a return is approved, you will be reimbursed for the cost of the returned products via the original method of payment used for the purchase.

#### 4. Exceptions:

4.1. We do not accept returns or exchanges on custom or custom-made products, unless there is a manufacturing defect.

4.2. We are not responsible for errors or inaccuracies in the designs or files provided by the client when placing the order. It is the customer's responsibility to carefully check and review designs before submitting them for printing.

#### 5. Contact:

If you have any questions, concerns or need more information about our Shipping and Returns Policy, do not hesitate to contact us through the following means:

Print PM Digital Service

Website: [www.printpmdigitalservice.com](http://www.printpmdigitalservice.com)

Email: [customerservice@printpmdigitalservice.com](mailto:customerservice@printpmdigitalservice.com)

This Shipping and Returns Policy is effective as of the effective date indicated above and may be subject to change or update at any time. We recommend that you review this policy periodically to be aware of any changes.